

Neuroneum Customer Privacy Policy

Last updated September 13, 2018

This Privacy Policy has been updated as of September 13, 2018.

Please read this Privacy Policy carefully. By accessing or using NEURONEUM or the related Website/Application, you agree to be bound by the terms described herein and all terms incorporated by reference. If you do not agree to these terms, do NOT use NEURONEUM or the related Website/Application.

Privacy is of utmost importance at NEURONEUM LTD, Registration Number 11590181 along with all parents, subsidiaries, affiliates and associated companies (collectively hereinafter “NEURONEUM”). NEURONEUM recognize the significance of protecting information which is stored on our computers or is intended to be stored on our computers and which relates to an individual. The data NEURONEUM protects is the “Personal Data” which is any information relating to an identified or identifiable natural person, sometimes called a data subject, and have made protecting privacy and the confidentiality of Personal Data a fundamental component of the way NEURONEUM conducts business. This Privacy Policy informs you of the ways NEURONEUM ensures privacy and the confidentiality of Personal Data.

NEURONEUM is compliant with applicable privacy laws in the jurisdictions in which it operates. This policy describes the information NEURONEUM gathers, how NEURONEUM may use that Personal Data and the circumstances under which NEURONEUM may disclose such information to third parties.

Collecting of Personal Information

When you access or use the NEURONEUM Website/Application or Services, NEURONEUM may collect some information, including:

Information you may provide to NEURONEUM: Your email address, virtual currency addresses, mobile phone number, alias, password, mobile PIN code, and any other information you choose to provide.

Log Information: NEURONEUM may log information about your use of the Services, including the type of browser you use, access times, pages viewed, your IP address and the page you visited before navigating to the NEURONEUM Website/Application.

Device Information: related Website/Application may collect information about the mobile device you use to access our mobile application, including the hardware model, operating system and version, unique device identifiers and mobile network information.

Wallet Address Information: When you create a wallet through our Services, an encrypted wallet public key and private key pair is automatically generated and stored via our Services. When you enable notifications through your Account Settings, related Website/Application will collect the unencrypted wallet public key in order to provision

such notifications. Under no circumstances does related Website/Application ever collect an unencrypted private key from you.

Information Related Website/Application Collected From Other Sources: NEURONEUM may also obtain information from other sources and combine that with information NEURONEUM collects through NEURONEUM's Services. For instance, when you log in to our support desk center via a third-party social media service, NEURONEUM may collect information about your social media account in accordance with the authorization procedures determined by such social media service, including your public profile, friend list and email address. NEURONEUM may use third-party services, but will do so with clear notices. Any third-party services may collect information as determined by their own privacy policies.

NEURONEUM may use "cookies" from time to time to help personalize your online experience with NEURONEUM. A cookie is a small text file that is stored on your computer to help us make your visit to our site more "user-friendly." Cookies provide NEURONEUM with information about your use of the site that can help NEURONEUM improve the site and your experience with it. Any Personal Data collected through cookies will be treated in accordance with this Privacy Policy. If you have set your browser to warn you before accepting cookies, you should receive a warning message with each cookie. You may refuse cookie by turning them off in your browser, however, you should be aware that our site, like most other popular sites, may not work well with cookies disabled.

Use and Disclosure of Personal Data

Except as part of the sale of all or substantially all of the assets of NEURONEUM (in which case you will be given prior notice), NEURONEUM will not use your Personal Data unless NEURONEUM has your consent. NEURONEUM will only use and/or disclose Personal Data internally in order to:

Understand and meet your needs and preferences;

Develop new and enhance existing service and product offerings;

Manage and develop our business and operations;

Carry out any purposes for which NEURONEUM has received your consent; and

Meet legal and regulatory requirements.

NEURONEUM also reserves the right to use aggregated Personal Data provided that those data do not relate to any individual.

Personal Data may be collected, stored and/or processed by third party service providers or by companies in the NEURONEUM corporate family to perform functions on our behalf. All such third parties will be contractually bound to protect data in compliance with our policy.

Except where NEURONEUM is required by law to disclose Personal Data or are exempted from, released from or not subject to any legal requirement concerning the disclosure of Personal Data, NEURONEUM will require any person to whom NEURONEUM provides your Personal Data to agree to comply with our Privacy Policy in force at that time or requirements substantially similar to such policy. NEURONEUM will make reasonable commercial efforts to ensure that they comply with such policy or requirements, however, NEURONEUM will have no liability to you if any person fails to do so.

NEURONEUM shall require any third party, including without limitation any government or enforcement entity, seeking access to data NEURONEUM holds to have obtained a Court Order, or proof they are statutorily empowered to access your data and that their request is valid and within their power.

Processing

NEURONEUM will process your Personal Data legally and fairly and not use it outside the purposes of which NEURONEUM has informed you. So far as NEURONEUM is able, NEURONEUM shall ensure that all of your Personal Data is accurate and up to date.

Security of Your Personal Data

NEURONEUM protects Personal Data with appropriate physical, technological and organizational safeguards and security measures. Your Personal Data comes to NEURONEUM via the internet which chooses its own routes and means whereby information is conveyed from location to location. As such NEURONEUM cannot give any warranty or assurance that the means where information is conveyed to NEURONEUM are safe, reliable nor have integrity. NEURONEUM audits its procedures and security measures regularly to ensure they are being properly administered and remain effective and appropriate. Every member of NEURONEUM is committed to our privacy policies and procedures to safeguard Personal Data. NEURONEUM's site has security measures in place to protect against the loss, misuse and unauthorized alteration of the information under our control. More specifically, NEURONEUM's server uses security protection by encrypting your Personal Data including credit card number, name and address to prevent individuals from reading these Data as it travels over the Internet. The length of time NEURONEUM retains Personal Data outside our back up system varies depending on the purpose for which it was collected and used. This

period may extend beyond the end of the particular relationship with NEURONEUM but only for so long as NEURONEUM are contractually bound to do so, or so far as is necessary for audit or other accounting purposes. When Personal Data are no longer needed NEURONEUM have procedures either to destroy, delete, erase or convert it to an anonymous form. NEURONEUM reserves the right to maintain your Personal Data as part of our standard back up procedures.

Storage of personal data

Data provided to NEURONEUM is stored in accordance with applicable laws of the jurisdiction of the data subject, at secure locations. NEURONEUM has ensured that appropriate security standards are in place regarding the safeguarding, confidentiality and security of Data.

Withdrawal of Consent

Except as required or enabled by law, NEURONEUM will not use or disclose your Personal Data for any purpose for which you refuse consent or later withdraw your consent. If you withdraw consent, you agree that in spite of this withdrawal, NEURONEUM may continue to use those Personal Data previously provided to us to the extent that NEURONEUM are contractually or otherwise legally obliged to do so and to the extent necessary to enforce any contractual obligation you may have towards NEURONEUM or in any other way permitted by law. You also understand that although you can use our site for some purposes without providing Personal Data, NEURONEUM need certain Personal Data, including data linked to payment or involving an ongoing relationship with NEURONEUM or our partners. If you refuse to provide NEURONEUM with Personal Data, NEURONEUM require or later withdraw your consent, NEURONEUM may no longer be able to provide you with certain services.

Acceptance

By using this site, you signify your agreement to this Policy. NEURONEUM reserves the right to change this Policy at any time. Any changes will be posted so that you are always aware of what information NEURONEUM collects, how NEURONEUM uses it and under what circumstances NEURONEUM discloses it.

Questions

Any questions about this policy, the collection, use and disclosure of Personal Data by NEURONEUM or access to your Personal Data which is required by law to be disclosed should be directed to info@neuroneum.io.